

ShopEasy checkout · Android + web

Real-device test report · 10 of 10 sessions completed · WorkRank 86/100

47

cases run

39

pass on every device

6

fail on at least one

2

blocked

11

not run

4

accepted findings

Verification: 6 accepted · 3 merged as duplicates · 2 rejected · rubric rubric.v1. Severity is graded against the published rubric with a confidence score; when the verifier changed a tester's grade the finding says so.

Coverage table

Every test case against every device or browser session. Fails link to the finding number below.

Test case	Redmi 12 · MIUI 14	Galaxy A15 · One UI 6	iPhone 11 · iOS 17.6	Chrome 128 · Win 11	Safari 17 · macOS
TC-01 Add to cart from product page P1	PASS	PASS	PASS	PASS	PASS
TC-02 Apply coupon at checkout P1	PASS	FAIL · F2	PASS	PASS	PASS
TC-03 Pay via UPI app and return P0	FAIL · F1	FAIL · F1	not run	not run	not run
TC-04 Guest checkout with saved address P2	PASS	PASS	BLOCKED	PASS	PASS
TC-05 Order confirmation email link opens order P2	PASS	PASS	PASS	FAIL · F3	PASS
TC-06 Popup payment window on Safari P1	not run	not run	not run	PASS	FAIL · F4

Findings (4)

F1 · S1 · Cart empties after returning from UPI app

Case TC-03 · Redmi 12 · MIUI 14 · Jio 4G · confidence 0.94 · Reproduced on 2 devices; MIUI battery saver kills backgrounded app.

Steps	Add 2 items → Checkout → Pay with UPI → switch to PhonePe → approve → return to app
Expected	Order confirmed with both items
Actual	App restarts on return; cart is empty and no order is created. Money debited.
1 attachment (screenshots / recordings) available in the online report.	

F2 · S2 · Coupon field accepts code but total does not update

Case TC-02 · Galaxy A15 · One UI 6 · confidence 0.88

Steps	Checkout → enter SAVE10 → Apply
Expected	10% discount shown in total
Actual	Toast says 'Applied' but total unchanged until page is reloaded.
1 attachment (screenshots / recordings) available in the online report.	

F3 · S2 · Confirmation email link opens blank page on Chrome/Windows

Case TC-05 · Chrome 128 · Windows 11 · 1366×768 · confidence 0.81

Steps	Complete order → open confirmation email → click 'View order'
Expected	Order page opens
Actual	Blank page; console shows 401 from /api/orders when third-party cookies are blocked.

F4 · S1 · Payment popup blocked by Safari

Case TC-06 · Safari 17 · macOS 15 · MacBook Air · confidence 0.9

Steps	Checkout → Pay by card
Expected	Payment window opens
Actual	Safari blocks the popup; no fallback, user stuck on a spinner.
1 attachment (screenshots / recordings) available in the online report.	

Device & browser matrix · session log

#	Device / browser	OS · network	Band	Cases	Started	State
S1	Redmi 12	Android 13 · MIUI 14 · Jio 4G	NORMAL	12/12	2026-09-16 10:12	submitted
S2	Galaxy A15	Android 14 · One UI 6 · Vi 4G	NORMAL	12/12	2026-09-16 11:40	submitted
S3	iPhone 11	iOS 17.6 · Airtel 4G	NORMAL	9/10	2026-09-16 14:05	submitted
S4	Chrome 128	1366×768 · Airtel broadband	NORMAL	12/12	2026-09-17 09:30	submitted
S5	Safari 17	macOS 15 · Wi-Fi	NORMAL	12/12	2026-09-17 10:15	submitted

Coverage note

- TC-03 on iPhone and web not run: UPI intent flow is Android-only in this build.
- TC-06 on phones not run: card popup is web-only.
- 11 cases beyond the Standard package were not run; add sessions in blocks of five or re-run with the same plan.

In scope: execution of your test cases on real, tester-owned phones, laptops and browsers; exploratory testing within the session charter; findings with steps, media and verified severity. Not in scope: test automation, security or penetration testing, performance or load testing, certification or audit under any standard.